

Terms & Conditions:

- ✓ Airport Pickups: Accurate flight information is not available until after our flight has left its origin airport. Our driver will make every effort to check your arrival time with the flight information office. If waiting time is in excess of 40 minutes, charged at £15 per hour payable direct to the driver plus any car parking at cost. This charge is to cover all airport charges and driver waiting time.
- ✓ Fixed price rides must not deviate from the drivers chosen route, any deviation will result in the journey diverting to a metered fare.
- ✓ Airport Executive International cannot be held responsible for any loss financial, professional, missed connection times, flights, trains, due to the Taxi not arriving at the pick-up address at the booked time.
- ✓ Airport Executive International cannot be held responsible for any missed connections i.e. flights, trains, boats due to adverse weather, traffic conditions, or road traffic accidents or road closures.
- ✓ Airport Executive International assumes Normal luggage as 1 suitcase and 1 piece of hand luggage per person, any luggage that the Taxi cannot accommodate is the responsibility of the passenger.
- ✓ Any journey cancelled less than 1 hour prior to booked time will result in a minimum cancellation charge of £15.00 (If cancelled on arrival, full charge will incur).
- ✓ Any journey booked where the passenger is un-contactable 10 minutes after the booked time will result in a cancellation charge or will be charged waiting time of £0.25 per minute for all the time waiting.
- ✓ Journeys booked from Airports, Train Stations, and Seaports the onus is on the passenger to locate the Taxi and not the Taxi driver to locate the passenger, on booking any such journey we will give a definite pick-up point that the passenger must locate, any failure on the passengers part to locate the Taxi will result in a full cancellation charge.
- ✓ Any fouling of the Taxi by any passenger will result in a charge of a minimum of £40.00 dependent upon the severity of the fouling. (E.g. Vomiting)
- ✓ The driver has the right to refuse any passenger that he feels may be a threat to him/her or vehicle.

- ✓ Drivers from Airport Executive International will travel by the most convenient and expedient route (within reason) unless specifically instructed to the contrary by their client. Airport Executive International accepts no responsibility for loss or damage to any luggage/property carried in their vehicles, irrespective of the manner in which the loss/damage is sustained.
- ✓ Airport Executive International drivers are all self-employed and vehicles will be operated by them at all times.
- ✓ Airport Executive International operates 24 hours a day, 7 days a week, 365 days a year.
- ✓ Airport Executive International adopts a non-smoking policy in each of their vehicles.
- ✓ Instant bookings will only be accepted subject to availability.
- ✓ Airport Executive International will not be held responsible for any meeting/ appointment/ flight missed as a result of traffic or road conditions out with the control of Airport Executive International or their Drivers. However, every possible effort will be made to avoid such a situation.
- ✓ Airport Executive International reserves the right to levy a surcharge on any public holiday, with the exception of Christmas Day and New Year's Day when a 100% surcharge will be levied.
- ✓ Airport Executive International will make an appropriate additional charge for excessive parking and entrance fees unless a fully inclusive charge has been quoted beforehand.
- ✓ Airport Executive International will accept all major credit cards (as of 14/08/2006 Airport Executive International will not accept American Express Credit Cards). Airport Executive International will levy a surcharge of 10% (or £6.00 whichever is greater) for bookings made by credit cards plus 17.5% V.A.T. on top.
- ✓ The material contained in this web site is provided for general information only and does not constitute acceptance of any bookings that may be made. We accept no responsibility for loss which may arise from reliance on information contained in this site or from any taxi bookings made on this site.